

WEB MAPPING FOR IMPROVED COMMUNITY SERVICE DELIVERY

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Background

- Internet and smartphones are prevalent in urban and rural areas.
- Web maps are an underutilized solution for community challenges.
- Web maps provide spatial locations of service providers, enhancing accessibility.
- Especially crucial for emergency services like medical and police assistance.
- Data from web maps aids in analyzing service usage, guiding improvements



Current Progress

- Obtained permission from Wakiso Local.
- Government for project initiation.
- Conducted meetings with community stakeholders to discuss internet access improvements.
- Leaders initially skeptical but willing to provide information for the project.
- Ongoing training efforts, completed one youth training in Kitubulu.

Conclusion

Overall, using web mapping to improve internet service delivery in Uganda can provide valuable insights, increase transparency and accountability, and facilitate public participation and collaboration among stakeholders.

These strategies can help to identify coverage gaps and prioritize investments to improve internet service delivery in the country

Initial stage successful with progress in community engagement.

Areas for improvement include youth training and increased interaction with local government. Plans to collaborate with Evidence and Methods Lab for wider dissemination and community involvement.

Benefits of Web Mapping

- Improving decision-making
- Identifying areas with limited internet access
- Identifying areas with high demand
- Monitoring service delivery
- Communication and Collaboration. Data sharing.
- Transparency and Public engagement.

